

# **Exhibit 72**

**PWC-SEC-00047455**

**From:** "Christopher Williams (US - ASR)" <christopher.m.williams@pwc.com>  
**Sent:** Mon, 01 Mar 2021 08:47:48 -0500  
**Subject:** Fwd: Evaluation of ITGC Deficiencies - Final (SolarWinds)  
**To:** "Liz Ackley (US - ASR)" <elizabeth.ackley@pwc.com>

Spoke with Paul this am - He suggested that we get the memos uploaded and through larry this morning before they get too busy. Use this version for the upload.

----- Forwarded message -----

**From:** **Campbell, Danielle** <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)>  
**Date:** Sun, Feb 28, 2021 at 9:10 PM  
**Subject:** RE: Evaluation of ITGC Deficiencies - Final (SolarWinds)  
**To:** Christopher Williams (US - ASR) <[christopher.m.williams@pwc.com](mailto:christopher.m.williams@pwc.com)>  
**Cc:** Liz Ackley (US - ASR) <[elizabeth.ackley@pwc.com](mailto:elizabeth.ackley@pwc.com)>

Perfect – here is the updated versions.

Let me know if there are any other changes.

Thanks,

Danielle

**From:** Christopher Williams (US - ASR) <[christopher.m.williams@pwc.com](mailto:christopher.m.williams@pwc.com)>  
**Sent:** Sunday, February 28, 2021 9:01 PM  
**To:** Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)>  
**Cc:** Liz Ackley (US - ASR) <[elizabeth.ackley@pwc.com](mailto:elizabeth.ackley@pwc.com)>  
**Subject:** Re: Evaluation of ITGC Deficiencies - Final (SolarWinds)

that should say generic

On Sun, Feb 28, 2021 at 8:59 PM Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)> wrote:

Quick question – do you want this to say general or generic email account? If I revert to not making the change in the second screen shot as suggested, it will state “two compromised generic accounts.” I just want to make sure I am changing to what you are expecting for both. Thanks!

Through management's event investigation / analysis efforts, management noted that certain accounts were associated with Indicators of Compromise (IOC), such that all activity performed by these accounts was not assured of being performed as intended by the authorized account user. These accounts included certain Window administrative accounts (5), a generic service account (1), a general email account (1), and certain user accounts (4). An additional impact was noted where the 1 compromised email account

## SWI Privilege

- The two-compromised generic account and email accounts had no access to any SOX relevant financial systems.

**From:** Liz Ackley (US - ASR) <[elizabeth.ackley@pwc.com](mailto:elizabeth.ackley@pwc.com)>  
**Sent:** Sunday, February 28, 2021 8:45 PM  
**To:** Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)>  
**Cc:** Christopher Williams (US - ASR) <[christopher.m.williams@pwc.com](mailto:christopher.m.williams@pwc.com)>  
**Subject:** Re: Evaluation of ITGC Deficiencies - Final (SolarWinds)

Hi Danielle - Apologies for this again, but we had 1-2 comments in the memo - i think they are very minor.

In addition, I think for some reason the 2.5 for visual lease and billing platform were marked as remediated; however we noted that there needs 1 more quarter of evidence to call them remediated. I think this was an error in our reconciliation originally.

**Liz Ackley**  
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On Sun, Feb 28, 2021 at 8:00 PM Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)> wrote:

Attached you will find the updated memo. I have included a clean version and track change version. I accepted all the changes and incorporated those in to the new memo.

Thanks,

Danielle

**From:** Liz Ackley (US - ASR) <[elizabeth.ackley@pwc.com](mailto:elizabeth.ackley@pwc.com)>  
**Sent:** Sunday, February 28, 2021 7:28 PM  
**To:** Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)>  
**Cc:** Christopher Williams (US - ASR) <[christopher.m.williams@pwc.com](mailto:christopher.m.williams@pwc.com)>  
**Subject:** Re: Evaluation of ITGC Deficiencies - Final (SolarWinds)

Hi Danielle - There are 2-3 items in here where we had comments.

**Liz Ackley**

PwC | Director

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On Sun, Feb 28, 2021 at 3:27 PM Campbell, Danielle <[Danielle.Campbell@solarwinds.com](mailto:Danielle.Campbell@solarwinds.com)> wrote:

Hi –

Attached is the final memo. I have made the final changes, accepted all track changes and removed comments.

Unless I hear otherwise, I will consider this final.

Thanks,

**solarwinds** 

**Danielle Campbell | Director of Internal Audit**

Office: 512.874.3389 | Mobile: 972.467.8926

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